

## Year 2004 Annual Reporting Requirements for Massachusetts Health Plans

\*information based on 2003 statistics

Insurance Provider	% of Physicians voluntarily terminating contracts	Top 3 reasons for contract termination
Aetna Health, Inc.	0.8%	1. Changed affiliation 2. Voluntary termination 3. Opted out of the network
Aetna Life Insurance Company	1.7%	Same as above
Altus Dental Insurance Company, Inc.	3%	1. Retired, deceased 2. Left the practice
Boston Mutual Life Insurance Company	5.59%	1. Left Practice 2. Tax ID change 3. Location closed
Blue Cross and Blue Shield of Massachusetts, Inc.	6.5%	1. Relocated 2. Resignation 3. Non-compliance w/ recredentialing
CIGNA HealthCare of Massachusetts, Inc.	153 total terminations	1. Terminated 2. Moved 3. Physician initiated
Connecticut General Life Insurance Company (PPO, DPP, DPPO)	511 total terminations	Same as above
ConnectiCare of Massachusetts, Inc.	2.78%	1. Relocation 2. Retirement 3. Provider left PHO or IPA
(Consolidated Health Plans) Guarantee Trust Life Insurance Company Nationwide Life Insurance Company	3.80% Same as above	1. Left contracted medical group 2. Physician initiated 3. Relocated
Fallon Community Health Plan, Inc.	5.4%	1. De-contracting w/ group practice 2. Contract termination 3. Relocation
Fallon Health & Life Assurance Company	3.8%	Same as above
Fortis Insurance Company	7.8%	1. Relocated 2. Left contracted medical group 3. Chose termination
Fortis Benefits Insurance Company John Alden Life Insurance Company	Same as above 2.1%	Same as above 1. Left service area 2. Retired 3. Deceased

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General Electric Group Life Assurance Company	97.3% of total terminations	1. Left Contracted medical group 2. Physician initiated 3. Relocated
New England Life Insurance Company	97.3% of those terminated were terminated voluntarily	1. Left contracted medical group 2. Physician initiated 3. Relocated
Metropolitan Life Insurance Company	Same as above	Same as Above
(The) Guardian Life Insurance Company of America	3.8%	1. Left contracted medical group 2. Relocated 3. Physician-initiated
Harvard Pilgrim Health Care, Inc.	2.62%	1. Relocated out of state 2. Left contracted facility 3. Retired or deceased
Harvard Pilgrim Insurance Company Harvard Pilgrim Health Care of New England, Inc.	Same as above	Same as above Same as above
Health New England, Inc.	4%	1. Left service area 2. Retired 3. Left participating group practice
(The) MEGA Life & Health Insurance Company	N / A	1. Left group 2. Group Terminated 3. Relocated / Moved
Mid-West National Life Insurance Company of Tennessee	N / A	Same as above
Chesapeake Life Insurance Company	N / A	Same as above
Mutual of Omaha Insurance Company	97.3% of those terminated were terminated voluntarily	1. Left contracted medical group 2. Physician initiated
United of Omaha Life Insurance Company	Same as above	3. Relocated
Neighborhood Health Plan, Inc.	17%	1. Resigned from site 2. Moved to another state 3. Termination of contract
Pioneer Management Systems, Inc. on behalf of Markel Insurance Company	5.60%	Same as above
Combined Insurance Company of America	Same as above	Same as above

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Trustmark Insurance Company	97.3% of those terminated were terminated voluntarily	1. Left contracted medical group 2. Physician initiated 3. Relocated
Tufts Insurance Company	5.1%	1. relocation 2. retirement 3. no reason given
Tufts Associated Health Maintenance Organization, Inc.	Same as above	Same as above
UNICARE Life and Health Insurance Company	3.8%	1. Left contracted medical group 2. Physician initiated 3. Relocated
United HealthCare Insurance Company	N / A	N / A
UnitedHealthcare of New England, Inc.	N / A	N / A